

VigilAssessment

Features and Benefits

- **Move from Paper to Tablet Forms**

VigilAssessment reduces the time it takes to process forms. Publish and update forms on the tablet format, streamlining submission, analysis and reporting.

- **Improve Productivity**

With forms in electronic format, submitting, approving, reporting and analyzing data is made easy with VigilAssessment and VigilManager. Time saved processing forms can be focused on improving safety and customer service.

- **Cooperation/Collaboration**

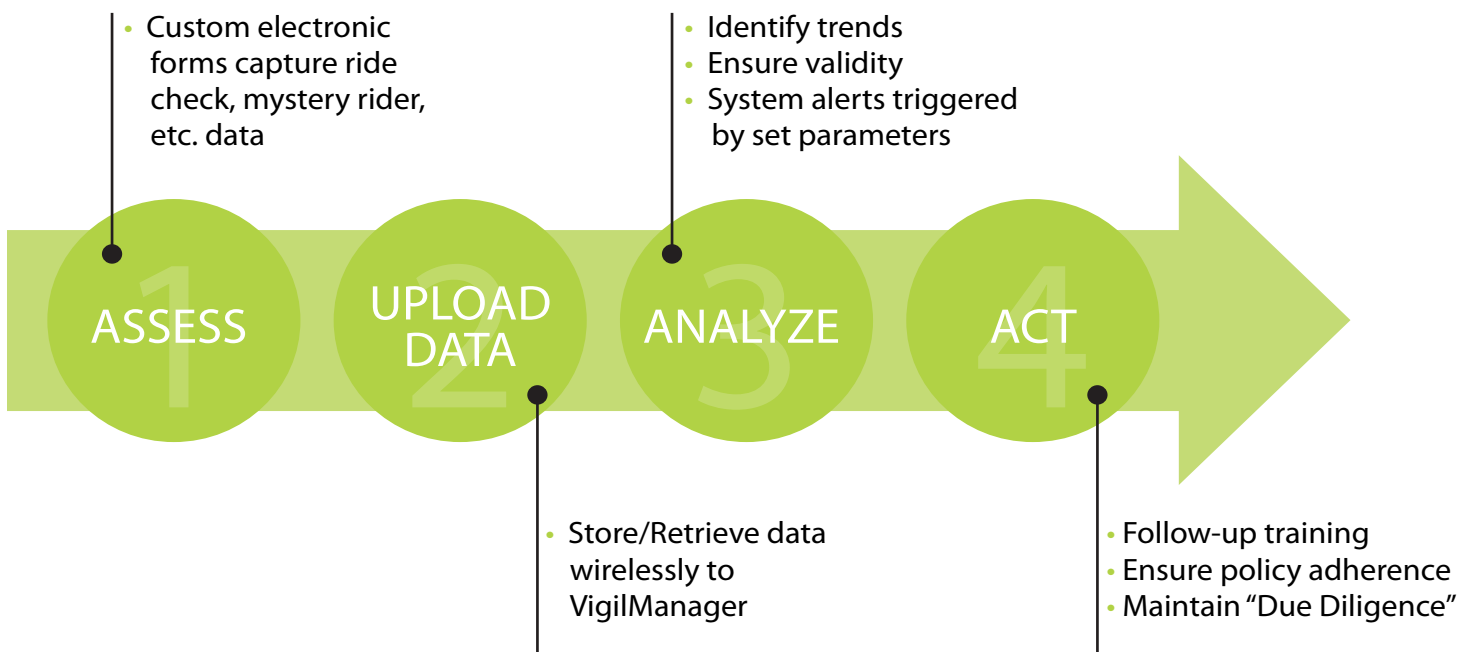
Provides a strong framework for departments to work together to create a culture of safety. The system gives an agency a common vocabulary along with a central database of information which allows people to do their jobs faster and more efficiently.

- **Intelligent System**

VigilAssessment in conjunction with VigilManager allows agencies to track accidents, store training records and upload assessments to a central database. This facilitates data mining to identify trends, hazardous locations and customer service concerns. Workflows are embedded in the system, ensuring that the right actions are taken to follow up specific occurrences while in service.

- **Authenticity/Validation**

The VigilAssessment application on the tablet simplifies Instructor and Supervisor input while collecting location, speed and start/stop times. When applicable, pictures and sound can be recorded to further validate observations. All this information ensures a high quality report and provides information to ensure a defensible assessment.



VigilAssessment

Suggested Applications

- **Ride Checks**

Periodic assessments of driver performance allows an agency to identify risky behaviors **before** an accident occurs. Regular observations can also ensure individuals are following organizational standards for driving and customer service. The system generates a professional, clear Coaching Report customized to the individual's performance, including specifics on what they did well and what need improvement.

- **Mystery Rider**

Management can issue VigilAssessment devices to subcontractors (i.e. Mystery Riders or Secret Shoppers) to evaluate and upload reports to a central database, enhancing the ability to track unsafe habits. Location, speed and time stamps ensure the quality and validity of the assessment by the contractor.

- **ADA Compliance**

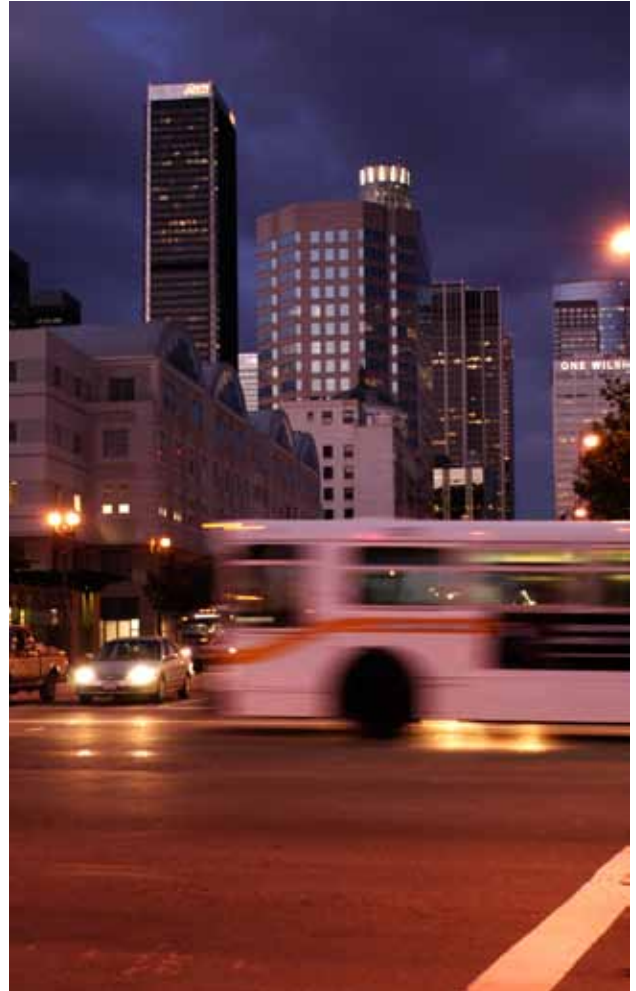
To ensure compliance with federal ADA requirements, data collected from observations may be used to pinpoint areas that require improvement.

- **Miscellaneous Testing/Forms**

Supervisors utilize VigilAssessment to submit time checks, duty reports and safety observations out on the street. Any form or testing process is streamlined and made more effective using the tablet. Repetitive data can be handled and the input validated with custom designed forms.

- **Training Evaluations**

Instructors may perform daily or weekly evaluations while the generation of daily coaching reports allows student progress to be readily monitored.



Learn more about VigilAssessment along with other Vigil technology including VigilManager and VigilVanguard at our website:

www.vigil-solutions.com