

## Transit Watch

*Transit Watch* provides background information and essential how-to-skills to maintain a secure transit environment. The program explains how to be continually aware of security issues and encourages transit personnel to be active participants in safeguarding their own security. *Transit Watch* draws upon three concepts, which have been successfully used in the Neighborhood Watch program: (1) educating people about security issues; (2) encouraging people to watch out for one-another; and (3) the importance of reporting suspicious activities.

### Audience

New and veteran operators will benefit from *Transit Watch*. Supervisors and management personnel will also benefit from reviewing the concepts, which are important in maintaining a secure transit environment.

### Program Topics

Major Topics include:

- Inspecting with security in mind;
- Identifying possible security threats:
  - » What to look for
  - » What to report
  - » When and how to approach suspicious items;
- Protecting your customers and yourself:
  - » Controlling the situation until help arrives
  - » What to do when help does arrive
- Reporting suspicious people and behaviors and suspicious objects; and
- Key security concepts to remember.

### Program Objectives

*Transit Watch* will enable operators to:

- Discuss how drug and alcohol policies make everyone Discuss three concepts that have made the Neighborhood Watch program successful;
- Describe how *Neighborhood Watch* principals can be applied to the transit environment;
- Understand the role of transit operators in observing and reporting suspicious activities;
- Identify reasons that make transit a likely target for terrorist activity;
- Identify places inside and outside the bus that should be inspected for suspicious objects;
- Recognize when it is appropriate to report a suspicious object or person and when such information

- should just be included in a written report;
- Describe how “tampering” on the bus might appear;
- Repeat the three questions that must be answered if an unattended package is found;
- Describe what makes a package suspicious;
- List four typical components of an explosive device;
- Name two common explosive devices;
- Define the acronym CBR agent;
- Briefly define anthrax and describe what it looks like;
- Identify three signs, which indicate that a chemical agency has been released;
- Describe the three items that must be considered when determining whether there is a potential CBR threat;
- Define three characteristics that help determine whether a person is suspicious;
- List suspicious behaviors;
- List seven items that should be included when reporting a suspicious person;
- Explain how to determine whether a suspicious person should be approached or reported;
- Explain how far from the bus to move people in the event of a bomb threat;
- Describe what actions should be taken to control the situation while waiting for help to arrive;
- Discuss what can be done to assist the emergency response team; and
- Identify five details, which should be include in a written incident report.

### Meets Requirements

*Transit Watch* satisfies Federal requirements for security and safety training.